




<p><b>OVERVIEW</b></p>	<p>Mr. Diers has over forty years’ experience in Records and Information Governance Program creation and implementation, the last 25 years heading consulting practices servicing over 100 satisfied multinational and domestic clients.</p> <p>As an experienced subject matter expert in designing and implementing global, enterprise-wide information standards, rules and compliance policies, the organizations he has worked with achieved collaborative and sustainable programs. His broad industry experience encompasses pharmaceutical, healthcare, education, food manufacturing and financial services sectors. In-depth knowledge of regulatory requirements in over 30 countries, including HIPAA and EU health regulations. Specific client accomplishments include reduced liability risks, regulatory compliance, information security through controlled preservation, increased staff efficiencies employing program standards education and compliance auditing.</p>
<p><b>CONSULTING PROJECTS</b></p>   	<p><b>CLS</b> is a financial services organization (New York City) organized and funded by member financial institutions to manage and monitor world-wide currency exchanges between banks.</p> <p>We were engaged to assist CLS in setting realistic records and information governance policies and procedures that would be used to drive the organization’s enterprise SharePoint solution. This effort included identifying documents held on local servers, shared-drives and e-mail to not only set classification and metadata standards, but apply these rules to SharePoint’s administrative tables. Once the standards and rules were incorporated into a companywide taxonomy and retention schedule, phased roadmaps were developed and deployed to dispose duplicate information, migrate records in multiple repositories into a single SharePoint site and Records Center, and discontinue department based Shared Drives. This program increase information accession, preserved critical records for ongoing government audits, and significantly reduced redundant and duplicate documents.</p> <p><b>InterDigital</b> in a global technology company producing components for the cellular industry. Their primary focus in Research and Development and patent protection. The rapid growth of the company resulted the lack of standards, multiple data repositories and siloed indexing hampering the ability to effectively access needed information and respond to government inquiries and production orders. We were engaged by the Legal department to develop sound information governance policies.</p> <p>Deliverables included:</p> <ul style="list-style-type: none"> <li>• Program assessment using ARMA International’s Generally Accepted Recordkeeping Principals® maturity model.</li> <li>• Technology assessment of principle document repositories</li> <li>• Global retention schedule development focusing on electronic information</li> <li>• Governance Policies including e-mail, legacy systems, orphan file, patent preservation, and vital document protection.</li> </ul>

	<p><b>Loma Linda University and Medical Center</b> had local warehouses full of medical and operational paper documents that they needed both reduce volumes through digital conversion and physical destruction. We were engaged to create a system wide strategy to meet this goal including records and information governance policies with a retention schedule. These policies were used to standardize the classification of documents to either dispose during the normal course of business, or convert a preserve in a data repository based on HIPAA or Regulatory guidelines</p> <p>This project enabled the university to significantly reduce their physical storage and consolidate holdings in a single facility on campus.</p>						
<p><b>EXPERIENCE</b></p> 	<table border="0"> <tr> <td style="vertical-align: top;">2014 - Present</td> <td>IMERGE Consulting, Inc. Principal</td> </tr> <tr> <td style="vertical-align: top;">1990 - 2014</td> <td>Headed Records, Information Governance, Risk and Compliance consulting organizations for various organizations</td> </tr> <tr> <td style="vertical-align: top;">1972 - 1990</td> <td>Head of Records Management Programs for Boise Cascade Corporate (13 years) and Glaxo Pharmaceuticals (5 Years).</td> </tr> </table>	2014 - Present	IMERGE Consulting, Inc. Principal	1990 - 2014	Headed Records, Information Governance, Risk and Compliance consulting organizations for various organizations	1972 - 1990	Head of Records Management Programs for Boise Cascade Corporate (13 years) and Glaxo Pharmaceuticals (5 Years).
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<p><b>EDUCATION</b></p>	<p>BA, Boise State University History and Political Science</p>						
<p><b>CERTIFICATIONS and AWARDS</b></p>	<p>Fellow number of 9 of ARMA International Certified Records Manager              Past President of ARMA International and The International Records Management Council              Recipient of the prestigious Emmett Leahy Award for outstanding contributions to the profession of Records and Information Management              Winner of the Olsten Award for outstanding Records Management Programs for two companies</p>						
<p><b>SPEAKING</b></p>	<p>Fred has spoken to many organizations world-wide on various Records Management and Information Governance topics. Most recently, The ARMA Atlanta Chapter on change management impact on program implementation.</p>						
<p><b>PROFESSIONAL</b></p>	<p>Mr. Diers is a member of the Association for Information and Image Management (AIIM) since 1984, ARMA International since 1973, the Institute of Certified Records Managers (ICRM) since 1982 and the International Records Management Council since 1988.</p>						