imerge
CONSULTING

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OVERVIEW	Mr. Just has over twenty years' experience in ECM and business process redesign, the last fifteen in consulting practice. Mr. Just focuses on helping organizations define requirements for, and selection of, productivity enhancing technologies and their application for business process optimization. Mr. Just has worked with organizations such as McDonald's Corporation, Blue Cross Idaho, Blue Cross and Blue Shield of Delaware, TRIMET and others including clients in manufacturing, city/county governments, insurance, and diversified multinationals. Mr. Just's diverse experience in business and computing environments, records management, and process management gives him a unique perspective on business problems with insight into creative ways of solving them. Mr. Just specializes in assisting clients through the process of requirements definition, technology assessment, vendor selection and business process optimization.
CONSULTING PROJECTS **TRI◎MET**	TRIMET (Portland, OR) provides public transportation services (bus, trolley, light rail and heavy rail) in the tri-county metropolitan region of Washington, Clackamas, and Multnomah Counties; TRIMET employs 2,600 with over 250 directly engaged in the RIM program. IMERGE was engaged to help move TriMet from records maintained by each Division using varied systems to an agency-wide records management program. IMERGE assessed the current records management practices and conducted an inventory of the organization's physical and digital records. Using the information gathered from the inventory and interviews across TriMet, IMERGE developed an enterprise-wide functional taxonomy. Phase 1 was completed in early 2014. Phase 2, implementation of the records management program, began in April 2014 and includes the implementation plan, guidelines, training materials and train-the-trainer education sessions.
Large Water District	IMERGE was engaged to conduct a district-wide information governance assessment for this large water district which provides potable water service districts serving 19 million residents in six metroplex counties. The District owns and operates an extensive water system including aqueducts, hydroelectric facilities, reservoirs, hundreds of miles of large-scale pipes and water treatment plants. The District is one of the largest distributor of treated drinking water in the United States and employs 2,000. The District recognized the need to expand the records program to include all information. IMERGE was engaged to develop a multiyear roadmap to move the District from paper-oriented records management to a full records and information

	governance program including all records in all formats. As part of the assessment, IMERGE interviewed staff from all areas of the District. Deliverables included a records program assessment using the ARMA maturity model, technology assessment, staffing assessment and a multi-year roadmap for the records program, staffing and technology ecosystem. In 2016, IMERGE was engaged to define requirements for an ECM solution. LUC had three ECM systems in place, primarily for scanning and retrieval, including the primary system that has been in use since 2001 in Enrollment, Admissions and Financial Aid. With the multiple systems and the desire by more groups to come on-board, LUC wanted to establish an enterprise approach to ECM. IMERGE performed a business and technical assessment across a broad range of administrative department at the University to establish the value proposition for the enterprise approach and the requirements for an RFP. Mr. Just also analyzed the viability of the existing ECM systems. The project continued with an ECM procurement in early 2008; implementation commenced in late 2008 with over 75% of the administrative areas operational with ECM within 3 years. Beginning in August 2009, Mr. Just lead the ECM and workflow implementation analysis for Loyola's Accounts Payable and Payroll areas.
EXPERIENCE	1998-present. **IMERGE Consulting, Inc.** Partner. Mr. Just joined IMERGE in April of 1998; in March 2004 he was made a partner in the firm. His work includes many projects in health insurance, government and general business where he has applied his knowledge of the ECM market and business process redesign.
EDUCATION	BBA, University of Michigan
CERTIFICATIONS	Enterprise Records Management Master, AIIM Certified Document Image Architect +, CompTIA
SPEAKING	Jim has spoken to many ARMA and AIIM chapters on including records management technology, deploying workflow successfully, ECM technologies and building relationships with IT. Document Strategy Forum Pre-conference Session 2009
PROFESSIONAL	Mr. Just is a member of the Association for Information and Image Management (AIIM) since 1992, ARMA International since 1999, the Workflow and Reengineering International Association (WARIA), and Madison Area Business Consultants.